



Virtual Care Objectives

1. Utilize virtual care, if appropriate, for preventative care, chronic care and acute care.
2. Determine the appropriate balance between in-person and virtual visits to ensure patient-centred care.
3. Obtain physical examination findings, such as vital signs, through careful communication.
4. Recognize the limitations of virtual care and the features of a patient presentation that necessitate an in-person assessment.
5. If referring a patient for an in-person assessment, determine and relay the urgency to the patient (e.g. phone for emergency medical services [EMS], same-day appointment, non-urgent).
6. Practice virtual care ethically with ongoing considerations for safe and evidence-based practices.
7. Recognize the medio-legal considerations with regards to virtual care including consent, privacy, documentation and confirming a patient's identity.
8. Identify barriers to virtual care faced by some vulnerable patients and account for these when caring for these patients.