

 <b>UNIVERSITY OF MANITOBA</b> Rady Faculty of Health Sciences	<b>Title:</b>	<b>Video Observation &amp; Recording of Clinical Interviews</b>
	<b>Department:</b>	<b>Family Medicine</b>
	<b>Section:</b>	<b>Administration</b>
	<b>Approved By:</b>	<b>Strategic Committee</b>
<b>Guidelines</b>	<b>Approval Date:</b>	<b>Sept. 26, 2018</b>
	<b>Effective Date:</b>	<b>Sept. 26, 2018</b>
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Video observation of a student- or resident-patient interview by a preceptor is a valuable teaching tool and can be employed with or without recording of the encounter.

The goal in using video observation and recording for teaching purposes is to have the most accurate reflection of student or resident encounters with patients. Implicitly, at the same time, it is of the utmost importance for learners to understand the patient’s right to respect, privacy and confidentiality.

Prior to each clinic, the learner must discuss with his/her preceptor for that particular clinic if video observation or recording will be done. It is then the learner’s responsibility to obtain each patient’s consent for either process. If the patient declines, it will be the preceptor’s responsibility to follow-up with the patient, if indicated, to further explain the process.

In view of the above, the following should be noted:

1. Video observation and recording shall only be done using the camera systems provided by the site. Smart phones should **never** be used for video observation or recording.
2. Each clinic exam room with a camera must have signage indicating that patients are only recorded or viewed with their verbal express/written consent.
  - a. For video observation without recording, verbal (express) consent **must be** obtained and noted on the patient chart.
  - b. For video observation with recording, written consent **must be** obtained and scanned into the patient’s chart (see attached WRHA Consent for Audio, Video, and Photographic Recordings for clinical and Clinical Education Purposes form). This consent form can also be found in your clinic EMR).
3. As the content of family medicine visits can vary significantly from visit to visit, consent should be obtained prior to each visit. For visits regarding a single theme (eg. Psychotherapy), it would be acceptable to obtain consent for multiple visits.

4. Under no circumstances should a student/resident/faculty member record or view a patient encounter without the verbal (express) consent/written consent of that patient, parent/guardian in the case of a child or Person Permitted to Exercise the Rights of the Patient.
5. The student/resident should introduce herself/himself to a patient and state the name of her/his supervising faculty member. At this point, the student/resident should ask for verbal (express) consent (for video observation) or written consent (for video recording). If recording, the student/resident must specify that the recording is for training purposes only, with restricted viewing (see introduction example below) and that it will be erased/destroyed at the end of the resident's rotation.
6. All recordings are stored in a secured (password protected for electronic formats) environment.
7. The student/resident must **never** remove the recordings from the clinical site.
8. Recordings must be erased/destroyed immediately after the student/resident is finished the rotation.

**Introduction for video observation example:**

*Hi, I'm Dr. X, a family medicine resident working with Dr. Y. Dr. Y will be directly observing by video today so that he/she can observe my interviewing and exam skills. You can opt out at any time. Would this be okay with you? Do you have any questions?*

**Introduction for video recording example:**

*Hi, I'm Dr. X, a family medicine resident working with Dr. Y. Dr. Y has asked me to record my interview with you today so that he/she can observe my interviewing and exam skills. Sometimes, if we record, other colleagues also review the recording to help us in our training. You can opt out at any time. Would this be okay with you? Do you have any questions?*

*Our facility requires us to get written consent for recordings. I would ask that you review the consent form and sign it if you agree.*